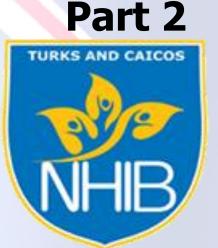
## Managing Catastrophic Care: The Experience of The National Health Insurance Plan (NHIP) of The Turks and Caicos (TCI):

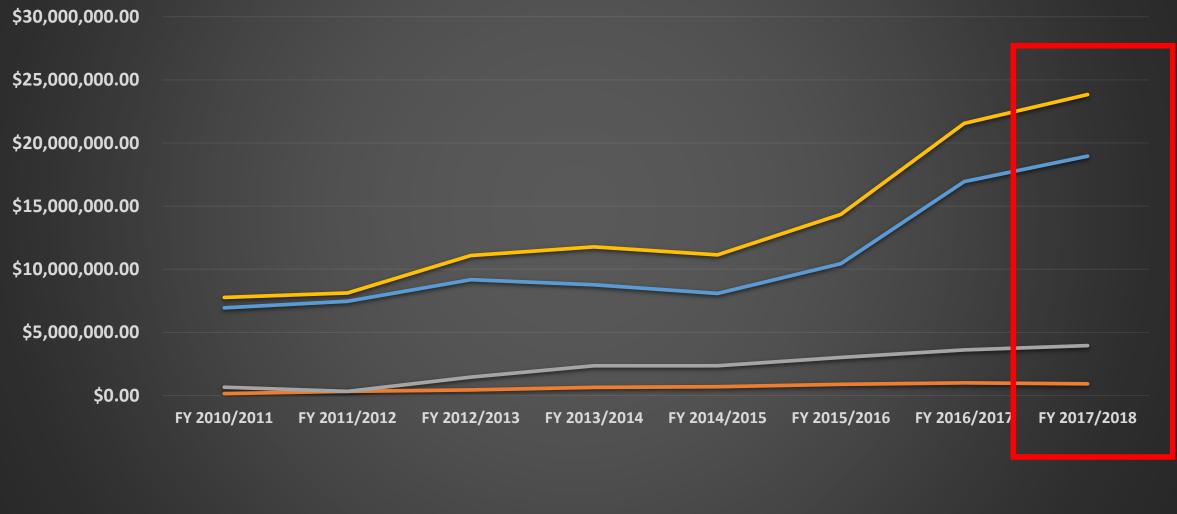
Health Financing: Strategic Management, Spending Wisely-2



National Health Dr. Terese Maitland Interim Chief Executive Officer 8 - 10 October 2018



#### NHIP OVERSEAS EXPENDITURE FY 2010 - 2018



# NHIP Average Expenditure: 2015 - 2018

Category	Amount	Percentage
TCI Hospital Clinical Services	\$27,000,000.00	44.9
Hospital Utilities	\$4,000,000.00	6.7
Healthcare Expenses Treatment Aboard Program	\$21,300,000.00	35.4
Local Providers	\$1,000,000.00	1.7
Pharmaceuticals	\$3,300,000.00	5.5
Personnel Cost	\$1,700,000.00	2.8
Operating/Administration costs	\$1,800,000.00	3.0
Total	\$60,100,000.00	100

### NHIP Payments in Excess of \$100,000.00 per year for cases during 2015 -2018

Year p	Cost	# of payments	Average
2010-2011	\$ 4,580,315.95	22	\$ 208,196.1795
2011-2012	\$ 3,152,173.22	16	\$ 197,010.8263
2012-2013	\$ 3,545,278.36	23	\$ 154,142.5374
2013-2014	\$ 3,339,796.79	24	\$ 139,158.1996
2014-2015	\$ 2,996,460.88	17	\$ 176,262.4047
2015-2016	\$ 4,186,343.74	26	\$ 161,013.2208
2016-2017	\$ 9,225,559.41	41	\$ 225,013.6441
2017-2018	\$ 9,830,496.75	50	\$ 196,609.9350
2018-present	\$ 3,000,318.57	15	\$ 200,021.2380
Total Amount	\$ 43,856,743.67		

#### NHIP Ongoing Expenditure In Excess of \$500,000.00 per individual

Cost	
	\$1,734,018.00
	\$552,115.78
	\$522,348.72
	\$613,865.51
	. ,
\$	3,422,348.01
	\$

# Managing the Cost of Catastrophic Services:

#### What is being done about it?

## **Managing Catastrophic Care Costs**

- Exploring Feasible Options to Create Fiscal Space in Health
  - Clarification of TCIG's ongoing role as "Funder in Chief"
    - TCIG contributions
      - As employer.
      - Infusion (subventions) from TCIG of funds as needed
      - National Budget reprioritization an option
- Development of a Funding Policy
  - Funding, reserving,
  - Pursuit of additional "efficiency" revenue options
    - Who pays? When? How?

in the local division in the local divisione

## **Managing Catastrophic Care Costs**

- \* Possage • Implementing measures to improve efficiency such as:
  - Ongoing review of PPP between TCIG and TCI Hospital
    - Strengthening the Contract Management Unit
    - Possible onboarding of more services West Caicos East Galcos
  - Options for Managing Expenditure under TAP (value for money) Caicos Bank

Turks

Islands

9

- Review/improvement of Treatment Abroad Policy
  - Improving governance

North Calcos

- Reviewing the benefits package
- Role of private insurance
  - Remuneration options

ophic Care: The TCI Experience Health Care Financing Conference

# **Managing Catastrophic Care Costs**

- Managing Expenditure under TAP (value for money)
  - Provider Audits (critically appraise/review membership of TAP Provider Network, especially as it relates to Catastrophic Services)
    - Pharmaceutical management
    - Benchmarking and renegotiation of provider fees
- Strengthening Case Management

Grand Turk Island

South Caicos

- Strengthening Compliance (collections)
- Training and capacity building
- Risk Management supporting viability and sustainability
  - Reinsurance via IRM Catastrophic Care: The TCI Experier

# Result: measures implemented to increase efficiency in TCI

lenciales

Desired Result

Bending the cost curve in the right direction in the long term

Ambergris Cays

Maitland\_Managing Catastrophic Care: The TCI Experie 12th Health Care Financing Conference Grand Tur

Island

th Caicos

Turk

Island

# Challenges controlling costs in limited resource pool

#### Challenges

- Population "Volatility"
  - Aging of the population
    Immigration
- Chronic non-communicable diseases
  - Prevention and chronic Disease Management Issues
- Catastrophic events
  - Motor vehicle accidents
  - Crime
  - Hurricanes (Irma and Maria)
- Lack of a comprehensive, Electronic Health Information Management System

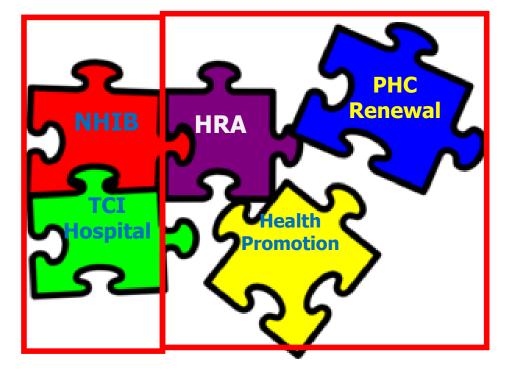
Grand Turk

South Caicos

CockburnC

Harbour

 TCIG Subventions needed to cover budget shortfall due to increase in healthcare expenditure in FY 2016-2017 and 2017-2018

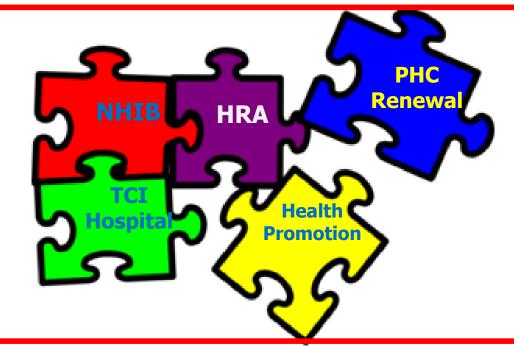


## **Completing the Assembling of the Health Care Puzzle**

TCI has Unwavering Commitment to the 5 Ps People Planet Prosperity Partnership Productivity

## Sustainable Development Goals (SDGs)

- Global focus on the achievement of the new Sustainable
   Development Goals (SDGs) in (post 2015 and into 2030)
- Must critically analyse the role of and need for sustainable health financing models in the achievement of the SDGs
- Particularly SDG 3, which calls for us to ensure healthy lives and promote well-being for all at all levels
- In TCI this involves simultaneously:
  - Implementing Public Health Prevention modalities
  - Managing Health Care Costs
    - Catastrophic Care Costs



Assembling the Health Care Puzzle in TCI

#### Health is key.

National prosperity ultimately depends on productivity **Productivity is inextricably linked to health ..... Operationalisation of all 5 Pillars is key** 

- 1. NHIP
- 2.TCI Hospital
- 3. Health Services Regulation through the creation of a HRA
- 4. Primary Healthcare Renewal
- 5. Strengthening Health Prevention and Promotion

### The Way Forward: Unity is Strength

**Turks & Caicos Government:** Local Providers maciky Building The Ministry of Health and The Ministry of Finance external providers

**National Health Insurance Board & Plan** 

**Public Health** Reinsurance **TCI Community** 

Solidarity **Cost Control Creating Fiscal Space** 

**TCI Hospital** Quality

**Risk Management** 

**Improved Health and Health Outcomes for TCI** 

Efficiency

# **TCI Situation: What lies beneath the Surface?**

#### **Catastrophic Care Costs**

Public Health Measures
Eliminate obesogenic environments
Address Modifiable Disease Risk factors
Innovation and automation
Evidence informed decision making and policy development including Health in EliPolicy Development



